



Cancellation Policy

We ask that you please reschedule or cancel at least 24 hours before the beginning of your appointment, or you may be charged a cancellation fee.

Our Cancellation Policy: We value your time and our commitment to providing exceptional care for every dog. To help us manage our schedule and ensure availability for all our clients, we kindly ask that you provide at least 24 hours' notice if you need to cancel or reschedule your appointment.

Late Cancellations & No-Shows: Cancellations made less than 24 hours before your appointment time will incur a 50% cancellation fee for the scheduled service. Missed appointments (no-shows) will be charged 100% of the service cost.

We understand that emergencies happen — if you have a genuine reason for a late cancellation, please contact us as soon as possible, and we'll do our best to accommodate. Thank you for your understanding and for supporting a small local business.

Clients may reschedule or cancel their own appointments before the cut-off time